



## QUALITY POLICY

"The entrepreneurial philosophy of *Laminados Losal, S.A.* is based in the Quality Processes Management, in order to satisfy the needs of:

- ✓ CUSTOMERS
- ✓ ORGANISATION
- ✓ ENVIRONMENT

Therefore it is the ultimate **OBJECTIVE** of our Quality Policy the power on the basis of Planning, Measurement, Analysis and Continuous Improvement, to be leaders in our Market Segment and to offer products, services in accordance to the Requirements, Needs and Expectations of the Customers and the Market.

In this way *Laminados Losal, S.A.* intends to consolidate the implementation of the Quality Management System as a means of optimising the processes management, to reduce costs, to meet the Objectives of the quality set."

Gernika, September 2002



General Manager